

EXHIBIT 48. Access to and Experience of Care among Non-Institutionalized Individuals Age 19–64 by Primary Source of Health Coverage, 2023, MEPS Data

Characteristics	Primary coverage source at time of most recent interview ¹				
	Total	Medicare	Private ²	Medicaid or CHIP ³	Uninsured ⁴
Total (percent distribution across coverage sources)⁵	100.0%	3.7%	67.0%	12.1%	14.7%
Access to Care					
Has usual place for medical care	65.1	84.6*	69.5	66.7	36.3*
Travel time to usual source of care					
Less than 15 minutes	57.6	54.2	57.7	61.4	58.6
15–30 minutes	33.0	34.0	33.8*	28.1	29.7
31–60 minutes	7.8	8.8	7.0	8.5	9.7
More than an hour	1.7	†	1.5	2.0	†
Difficulty reaching usual medical provider by phone during business hours					
Very difficult	6.6	10.1	6.1	7.2	6.3
Somewhat difficult	14.7	16.4	13.6*	17.4	17.4
Not too difficult	32.2	21.4*	33.1	31.7	32.2
Not at all difficult	46.6	52.0*	47.2	43.7	44.1
Difficulty reaching usual medical provider after hours for urgent medical needs					
Very difficult	29.4	33.7	27.4	32.3	34.7
Somewhat difficult	20.5	18.1	21.1	21.2	17.1
Not too difficult	26.6	22.2	28.0	24.4	22.6
Not at all difficult	23.5	26.0	23.5	22.1	25.5
Usual medical provider has night or weekend availability	30.9	22.1*	31.4	30.8	29.5
Usual medical provider speaks preferred language or provides translator, among those with limited English abilities in family	91.2	†	90.6*	98.9	81.3

EXHIBIT 48. (continued)

Characteristics	Primary coverage source at time of most recent interview ¹				
	Total	Medicare	Private ²	Medicaid or CHIP ³	Uninsured ⁴
Usual medical provider asks person to help decide between choice of treatments					
Never	7.5%*	9.4%	5.8%*	12.7%	11.5%
Sometimes	14.6*	18.9	13.2*	18.6	16.2
Usually	22.3*	16.7	23.3*	18.9	22.7
Always	55.5*	55.0	57.7*	49.7	49.5
Usual medical provider presents and explains all options	96.7*	95.3	97.4*	94.0	96.2
Experience with care in the past 12 months					
How often provider gives easy-to-understand information					
Always	65.6*	58.2	67.9*	55.4	62.4
Usually	28.3	28.5	27.5	32.0	33.3
Sometimes or never	6.1*	13.3	4.6*	12.6	†
Provider gave instructions	76.5	85.4*	76.9	75.2	66.2*
How often provider listens					
Always	50.7	48.2	51.5	47.4	49.9
Usually	36.7	32.2	37.1	36.0	32.8
Sometimes or never	12.6*	19.6	11.4*	16.6	17.3
How often provider explains information					
Always	52.7	51.2	53.8*	48.0	50.2
Usually	36.7	33.9	37.1	37.9	35.7
Sometimes or never	10.6	14.9	9.1*	14.1	14.1
How often provider shows respect					
Always	58.3	58.8	58.9	56.8	55.7
Usually	32.1	24.7	33.1*	28.2	30.9
Sometimes or never	9.6*	16.5	8.1*	15.1	13.4

EXHIBIT 48. (continued)

Characteristics	Primary coverage source at time of most recent interview ¹				
	Total	Medicare	Private ²	Medicaid or CHIP ³	Uninsured ⁴
How often provider spends enough time					
Always	42.5%	47.2%	42.2%	41.1%	46.9%
Usually	40.8	35.3	42.4	37.9	30.4
Sometimes or never	16.7*	17.5	15.5*	21.0	22.7

Notes: Access to care variables are fielded for only a subset of Medical Expenditure Panel Survey (MEPS) respondents (to be eligible to receive the access to care section questions, individuals had to be current, non-institutionalized members of the responding unit in round two for panel members in relative year one and round four for panel members in relative year two). Percentage calculations for each item in the exhibit exclude individuals with missing and unknown values. Standard errors are available in the Excel version of this exhibit at <https://www.macpac.gov/publication/exhibit-48-access-to-and-experience-of-careamong-non-institutionalized-individuals-age-19-64-by-primary-source-of-health-coverage-meps-data/>. Due to differences in methodology (such as the wording of questions, length of recall periods, and prompts or probes used to elicit responses), estimates obtained from different survey data sources will vary. For example, the National Health Interview Survey (NHIS) is known to produce higher estimates of service use than the Medical Expenditure Panel Survey (MEPS). For purposes of comparing groups of individuals, the NHIS provides the most recent information available. For other purposes, such as measuring levels of use relative to a particular benchmark or goal, it may be appropriate to consult estimates from MEPS or another source.

* Difference from Medicaid or CHIP is statistically significant at the 0.05 level.

† Estimate is unreliable because it has a relative standard error greater than or equal to 30 percent.

¹ Total includes all non-institutionalized individuals age 19–64, regardless of coverage source. In this exhibit, the following hierarchy was used to assign individuals with multiple coverage sources to a primary source: Medicare, private, Medicaid or CHIP, other, and uninsured. Not separately shown are the estimates for those covered by any type of military health plan or other federal government-sponsored programs. Coverage source is defined as of the time of the most recent survey interview. Because an individual may have multiple coverage sources or changes over time, responses to survey questions may reflect characteristics or experiences associated with a coverage source other than the one assigned in this exhibit.

² Private health insurance coverage excludes plans that paid for only one type of service, such as accidents or dental care.

³ Medicaid or CHIP also includes persons covered by other state-sponsored health plans.

⁴ Individuals were defined as uninsured if they did not have any private health insurance, Medicaid, CHIP, Medicare, state- or other government-sponsored health plan, or military plan. Individuals were also defined as uninsured if they had only Indian Health Service coverage or had only a private plan that paid for one type of service, such as accidents or dental care.

⁵ Because a hierarchy was used in this exhibit to assign individuals with multiple coverage sources to a primary source (see note 1), the Medicaid or CHIP percentages shown in this row exclude individuals who also have Medicare or private coverage. Components do not sum to 100 percent because not all coverage sources are shown.

Source: MACPAC, 2025, analysis of MEPS data.